



Creating a generation of kids who LOVE going to the dentist!

FINANCIAL POLICY

Thank you for choosing Pediatric Dentistry at Vinings as your child's dental home. We understand there are many options in dentistry, and we are honored that you have entrusted us with your child's wellbeing. We believe effective and clear communication is imperative to provide premier dental care for your child, both in matters of oral health and financials.

Pediatric Dentistry at Vinings will not act as a liaison between parents for any communication including (but not limited to) scheduling, recommended treatment, or financial matters. One legal guardian's signature suffices for consent of treatment.

APPOINTMENTS

All of our patients are seen on a reserved appointment basis. In most cases, the procedure you are scheduled for requires that a definite amount of time be set aside with the dentist and/or hygienist. This assures the best possible care for your child. Every effort in scheduling is made to minimize wait times. If you must reschedule your appointment, please contact our office as soon as possible. Giving us this courtesy allows us to schedule another patient who wishes to be seen. **Appointments that are not canceled at least 24 hours in advance will be considered a broken appointment and will be charged a \$50 fee per child.** This fee must be paid prior to any future patient appointments. A good dentist/ patient relationship is based upon understanding and good communications.

INSURANCE

Professional services are rendered and charged to the patient and/or parent/guardian, not the insurance company. Please understand that payment for services is your responsibility. Pediatric Dentistry at Vinings will submit claims to your dental insurance as a courtesy to you and your family. A legal guardian is required to sign our Health Insurance Portability and Accountability Act (HIPAA) document prior to doing so. If treatment is needed for your child beyond their preventive care appointment, a pre-estimate to your insurance company may be sent. Please understand that this will be mailed to your home address from your insurance company, not from Pediatric Dentistry at Vinings. This allows you to know the out-of-pocket cost for dental treatment, which will be collected the day services are rendered. It is your responsibility as the policy holder to notify us of any insurance changes to ensure proper billing. **You will be billed in full for any services that your insurance plan deems to be a non-covered service or any balances due after we have received payment from your insurance carrier.** Pediatric Dentistry at Vinings is not responsible for timely filing being unmet if proper insurance information was not presented to us the day services were rendered.

If you have out-of-network insurance benefits, please be aware that you will be responsible for covering any balance of our usual and customary fees not paid by your insurance provider.



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PAYMENTS

We do believe in price transparency and will always let you know our fees for our services. You are financially responsible for payment on the day that services are rendered. If you do not have dental insurance, you are responsible for paying our usual and customary fee in full the day services are rendered. We do not make any payment arrangements.

COLLECTIONS

Please understand that balances must be paid in full at the time that services are rendered, regardless of court decree proceedings. If an account is deemed uncollectible, any legal guardians will be turned over to a collection's agency. Please understand that uncollectible accounts will be dismissed from our practice.

If you have any questions regarding our policies, we encourage you to discuss it with our business office. We believe the best outcomes for our patients are based on mutual trust between the provider, patient, and their family. We count on you to participate in your child's care with the details previously outlined above. We will always do our best to continue to provide optimal care for your child by creating a generation of kids who love going to the dentist!